

GUIDE

HOW TO RECOGNIZE A ROOF

 **BILKA**[®]
• roof system • rain system •



INTRODUCTION

Fake products are an ever-present issue nowadays, whether it is about electronics, software, clothing, food or everyday products.

“ Once a product has become notorious among consumers, fake variants of the said product start showing up on the market.

The main reason we all avoid replicas of a product is the fact that, as noticed, a fake product is not as safe and reliable as the original one.

“ A fake product has not been subject to the whole technological and testing process as the original one, and such deficiencies will obviously impact its performance, to the point that it poses risks to the consumer.

When it comes to roofs, the risks and damages are significantly high if the origin of the products is not checked.

A fake product looks like the original one, but does not feature the same technical characteristics and production specifications and does not undergo the technical performance and quality tests.

A fake product will not be able to operate according to the same intended use as it does not have the same characteristics as the original one.

“ Moreover, in the case of a fake product there is the risk that we might soon need to replace it.

Before their launch on the market, BILKA products have been subject to tough tests in research labs and centers in order to check and certify their safety and performance.

For the BILKA roofing system, each element of the system has passed through internal analyses and tests that have confirmed its quality before the release.

Additionally, they are constantly monitored and improved in order to ensure their further development depending on the consumers' needs, so as to provide our clients with the most performing products.

“ BILKA recommendations in terms of assembly, transport, storage and handling are based on ongoing tests



IDENTIFICATION METHODS

In order to assist you in choosing an original product, find below the identification elements that you must check when purchasing the entire Bilka roofing system.



Methods to identify an original Bilka roof

- ▶ **METHOD 1:** METAL CLADDING
- ▶ **METHOD 2:** DOCUMENTATION
- ▶ **METHOD 3:** ASK BILKA

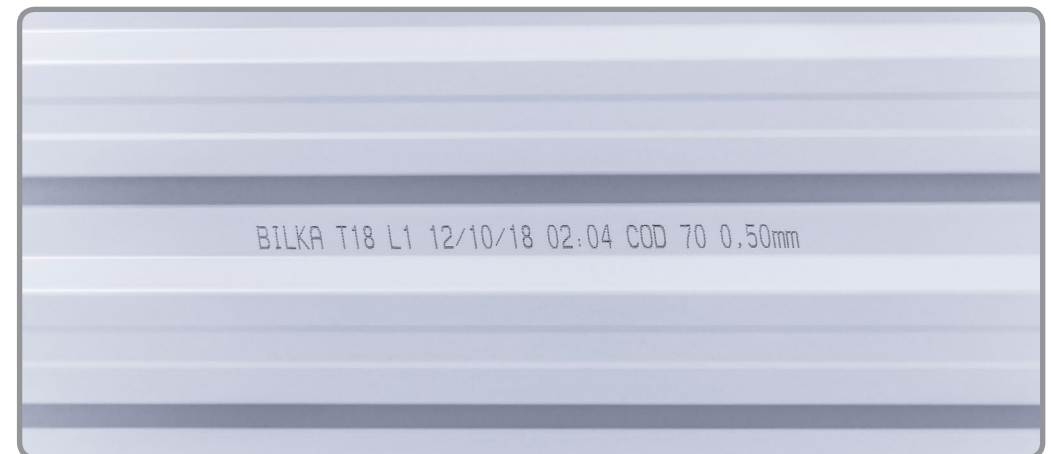
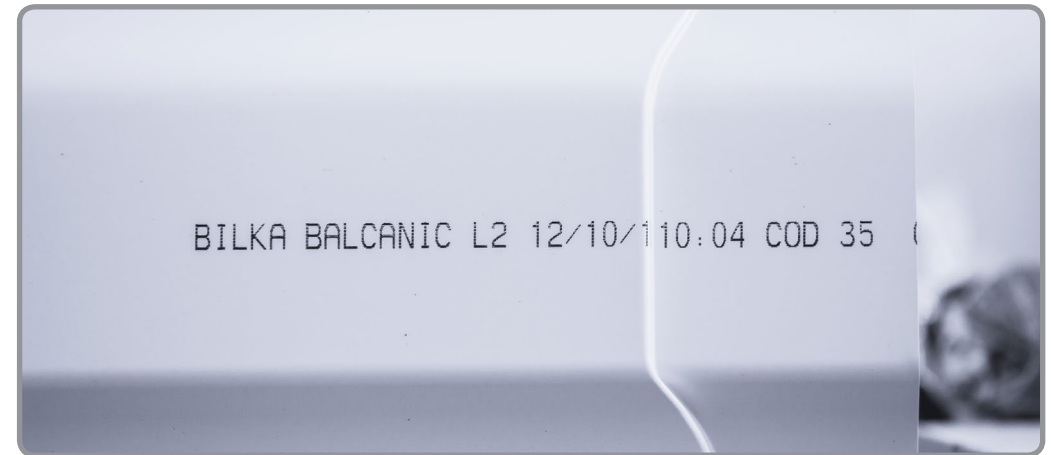


PRODUCT

- ▶ All the BILKA metal cladding sheets have the product identification details printed on the back of the sheet

WHAT TO LOOK FOR:

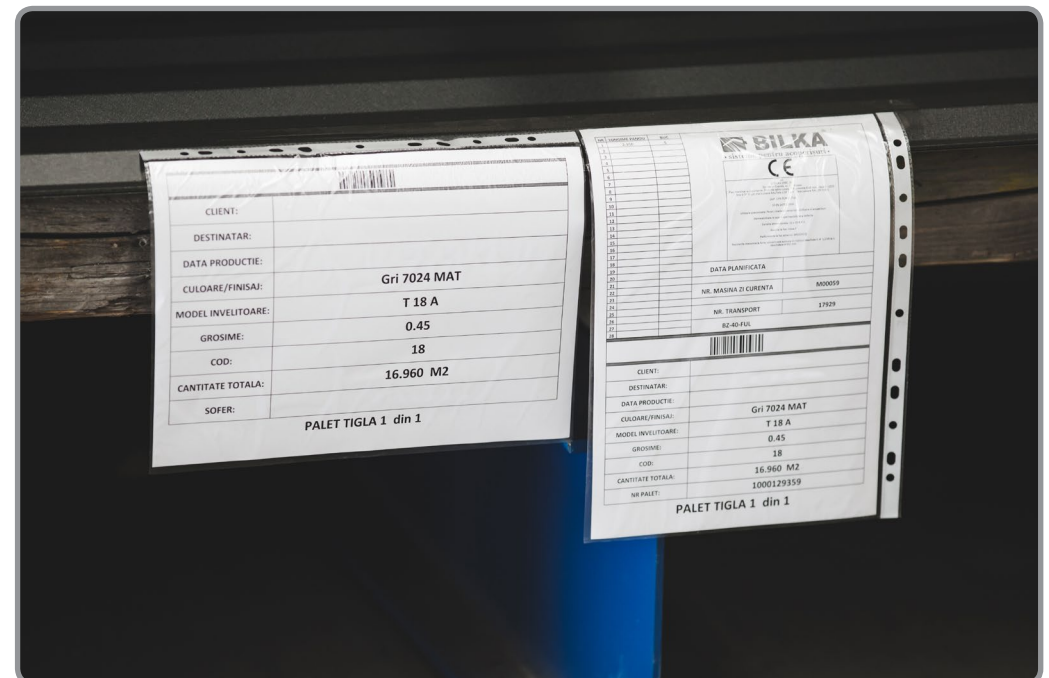
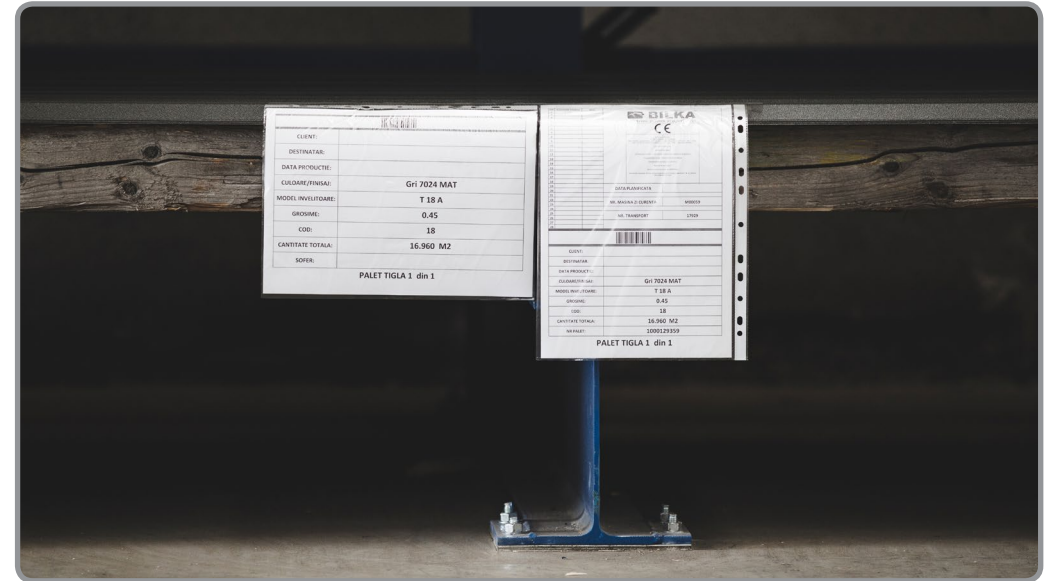
- ▶ Model name;
- ▶ Manufacturing date;
- ▶ Batch.



PACKAGING

- ▶ **BILKA** metal sheets are delivered on pallets accompanied by the label with details about the product shipping, product identification details and **EC** marking that specify all the technical characteristics of the product.

“ This is an additional method to check the product quality.





PRODUCT

In order to identify the **BILKA** rainwater system we recommend that you check the elements with the **BILKA** logo.

SUCH ELEMENTS ARE:

- ▶ Hook;
- ▶ Connection piece;
- ▶ Gutter stop end;
- ▶ Downpipe clamp.



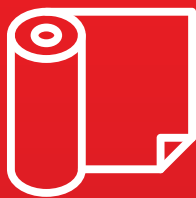
PACKAGING

All the elements of the BILKA rainwater system are labeled and packed with the **BILKA** logo.

Smaller elements of the rainwater system are packed in boxes provided with the **BILKA** logo.

Larger elements such as the gutters, downspouts and downpipe connectors are packed in protective foil branded with the **BILKA** logo and are labeled with the product barcode and the identification details of **BILKA**.

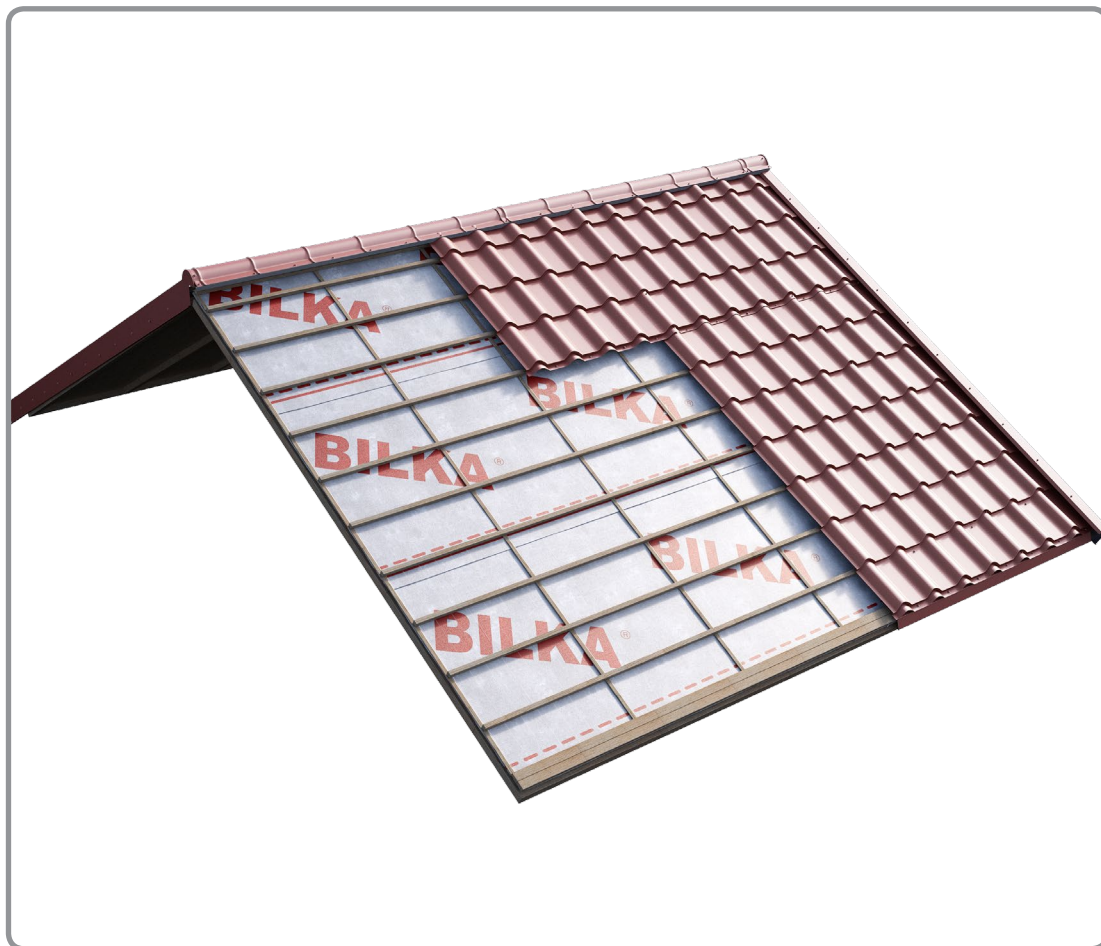




PRODUCT

In order to make sure that the anti-condensation film is original, check the product marking.

The **BILKA** anti-condensation film bears the **BILKA** logo.



PACKAGING

Additionally, immediately after receiving the product, check the packaging of the anti-condensation film, which should have the technical details of the product and the **BILKA** logo printed on it.





DOCUMENTATION

Always remember to check the documentation accompanying the **BILKA** products.

Always request the **BILKA** warranty certificate and check the authenticity elements: company logo, certificate serial number, warranty terms and conditions.

Ask for the documents that certify the product origin and quality.

- ▶ Warranty certificate;
- ▶ Declaration of performance.





If you have followed the steps above and have additional questions, please do not hesitate to contact us using the communication channels below.

If you have noticed that the purchased products are not original, please let us know using the communication channels below.

ASK BILKA



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